

Ryad El Sharabi

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Professional Summary

Passionate and persistent full-stack developer with strong experience in Flutter, Laravel, Next.js, and server security (Linux/Kali). My ambition is to create innovative, competitive solutions for companies, delivering both technical excellence and dedicated support. Skilled at working under pressure, leading teams, and turning ideas into scalable, secure products.

Skills

Technical: Flutter (Dart), Laravel (PHP), Next.js, PostgreSQL, Git, WordPress, Kali Linux, Ubuntu Server, Payment Gateway Integration, Cybersecurity Basics.

Soft: Excellent communication, strong problem solving, ability to lead and support a complete team, adaptability, high resilience under pressure.

Professional Experience

Customer Service Representative — MTN Syria Telecom (2017 – 2024)

- Delivered high-quality customer support and issue resolution in a high-volume telecom environment.
- Gained strong interpersonal and problem-solving skills, consistently meeting performance KPIs.
- Experience working under pressure and supporting both individual and corporate clients.

Projects

Bawadjki.com: Informational WordPress website for a Syrian heating company. Delivered in 5 days.

Just Travel (<https://justtravel.pro>): Travel & tourism application (Web, Android, iOS).
Features: hotel booking, flights, car rentals with Amadeus API & affiliate programs. Added Just Mine Travel: AI trip generator. Tech: Laravel Voyager, PHP, Flutter/Dart.

Souq Al Adl (Justice Market): Mobile app targeting Algeria to fight poultry trade intermediaries. Features: farmer/butcher roles, price negotiation, in-app messaging. Tech: Flutter/Dart, Laravel/PHP. Platform: Android.

Smart HR System (<https://hr.thu-hunter.org>): End-to-end HR SaaS platform (Web, Android, iOS). Subscription-based. Key features: AI Check, AI Interview, WiFi Attendance, Complaints/Vacations, Flexible Payroll, KPI System, Internal Social Media. Expansion planned for Finance and Customer Care with Call Center. Built entirely by me (A-Z).

Education & Certifications

Experience Certificate — MTN Syria (Customer Service, 2017–2024).

CompTIA Security+ (in progress).

Languages

Arabic — Native / Excellent.

English — Very good (reading & writing).

French — Intermediate.